Application No.:   09/317,807
Amendment dated:
Reply to Office Action of: December 31, 2003

IN THE CLAIMS:

Please amend the claims as indicated. A complete set of the claims is included below, reflecting added subject matter (*underlining*) and deleted subject matter *(strikethrough)*, as well as the current status of each claim. This listing of claims will replace all prior versions, and listings, of claims in the application:

2. – 17. (Canceled)

1.   (Currently Amended) An interface control system for use with a communication facility including remote terminals for individual callers, wherein said remote terminals comprise a telephone instrument including voice communication means and digital input means for providing data, the interface control system coupled to (1) a multiple port, multiple format processor for interfacing a substantial number of callers in any of a plurality of formats to concurrently process data and (2) a plurality of live operator stations with prompting capability, for a plurality of formats, said interface control system comprising:

      call data means for receiving signal-represented call data signals from said terminals or from the communication facility <u>relating to calls from individual callers</u>;

      selection means for selecting one of said formats under control of said call data means to thereby further specify any defined conditions for a connection of a call or maintaining connection of a call either to said multiple port, multiple format processor or one of said live operator stations, at least one of said formats having at least one specified test condition including testing of <u>data relating to the</u>

call including data entered by a caller against a file of data including negative file

data indicative of prohibitive use; and

interconnect switch means for providing format data and controlling

connections from a calling remote terminal to a port of said multiple port,

multiple format processor under control of said selection means or one of said live

operator stations in the event of negative file data.

18.   (Previously Amended) A system according to claim 1 further comprising:

test capability to specify other test conditions for certain of said formats

and test compliance with the conditions to further control the interconnect switch

means.

19.   (Previously Added) A system according to claim 18, wherein the test capability

comprises a capability for executing a test based on the time of a call.

20.   (Previously Added) A system according to claim 18, wherein the test capability

comprises a capability for executing a test based on the history of the calling remote terminal.

21.   (Previously Added) A system according to claim 18, wherein the test capability

comprises a capability for executing a test based on the demographics of the calling remote

terminal.

22.   (Previously Added) A system according to claim 1, wherein the selection means comprises a look-up table for specifying the formats addressed by call data.

23.   (Previously Added) A system according to claim 1, further comprising a voice generator through which voice prompts are provided to callers under control of either the multiple port, multiple format processor or the live operator stations.

24.   (Previously Added) A system according to claim 1, wherein the selection means selects under control of call data signals indicative of dialed number identification signals (DNIS) automatically provided by the communication facility.

25.   (Previously Added) A system according to claim 1, wherein the selection means selects under control of call data signals indicative of calling number identification signals automatically provided by the communication facility.

26.   (Previously Added) A system according to claim 1, further comprising:

        memory for storing data relating to calls.

27.   (Previously Added) A system according to claim 26, wherein the data relating to calls includes billing data.